

HOW CAN WE HELP?

FAMILY HOUSING RESOLUTION PROCESS

ANY RESIDENT SUGGESTION, CONCERN, OR COMPLAINT IS IMPORTANT.
IF YOU ARE NOT SATISFIED WITH ANY SERVICE, WE HAVE A
THREE-STEP ISSUE RESOLUTION PROCESS:



STEP 1

IDENTIFY ISSUE

AMCC TRI COMMAND
24 HR
(877) 509-2424



STEP 2

INCOMPLETE OR
NOT SATISFIED,
CONTACT MANAGEMENT

AMCC TRI COMMAND
MANAGEMENT
MON-FRI 0800-1700
(843) 846-5339



STEP 3

ISSUE UNRESOLVED

MILITARY HOUSING OFFICE
MHO
MCAS BEAUFORT
(843) 228-6000
MCRD PARRIS ISLAND
(843) 228-2244

AMCC TRI COMMAND - 843-846-5300
MHO MCAS BEAUFORT - 843-228-6000
MHO MCRD PARRIS ISLAND - 843-228-2244